

## Terms – European Health Forum Gastein

### Organiser

The European Health Forum Gastein, Tauernplatz 1, 5630 Bad Hofgastein, Austria is the organiser of the conference European Health Forum Gastein (EHFG) 2019, which will be held from 30 September 2019 to 04 October 2019 in Bad Hofgastein, Austria. The organiser leads the EHFG Secretariat and is responsible for registration services and hotel accommodation and is hereafter referred to as EHFG. These General Terms and Conditions are valid for each delegate registered for the European Health Forum Gastein 2019, hereafter referred to as the EHFG. This includes also accompanying persons registered for evening events or excursion programme events.

### Registration

The registration deadlines are as follows:

- Early registration deadline: 15 July 2019, 24.00 CET
- Online registration closes: 25 September 2019 24.00 CET
- On-site registration opens: 30 September 2019

The conference registration fee is based on the date of the submission of the online registration form and the deadlines mentioned above. Your online registration is complete once the registration details have been submitted. Please note that your enrolment is binding once you have submitted your registration details and you are thereby obliged to pay the respective fees.

#### *CONFERENCE FEES (incl. 10 % VAT)*

Early registration (until 15 July 2019)

- standard fees: Euro 1550
  - public sector (employees of ministries, local governments, European Parliament): Euro 700
  - civil society & academia (representatives of NGOs and full-time staff of universities): Euro 500
- Late registration (until September 25 September 2019)

- standard fees: Euro 1800
- public sector (employees of ministries, local governments, European Parliament): Euro 800
- civil society & academia (representatives of NGOs and full-time staff of universities): Euro 600

The above mentioned registration fees include admission to the scientific programme for the full duration of the EHFG 2019, conference materials, coffee breaks and lunches at the conference venues and excursion programme events.

To be able to register as a full-time university or Non-Governmental-Organisation (NGO) staff member you must submit a signed confirmation letter from the university/organisation on the organisation's letterhead at the time of registration. Once the EHFG has received and confirmed your affiliation, you will be able to commence with the payment for your registration.

Registration for media representatives is generally free of conference fee. Please note that the number of media representatives is limited and requires pre-registration. To register as a media representative, please contact the EHFG press office: [press@ehfg.org](mailto:press@ehfg.org)

### Confirmation of registration

A registration confirmation/invoice will be sent by email after the completion of the online registration process and the related payment. Attendees must present this confirmation/invoice at the registration counter as proof of their registration.

### Methods of payment

Payment is required at the time of registration. It should be made in Euro only, using one of the following methods:

1. credit card (Visa, Mastercard, American Express) via PayPal during the online registration process

2. bank transfer

Payment must be made within 14 days or until September 25 September 2019 latest in Euro to:

Bank details:

European Health Forum Gastein

Salzburger Sparkasse, Bad Hofgastein

Account number:

IBAN: AT 15 2040 4002 0022 2240; BIC: SBGSAT2S

3. By credit card or in cash during the onsite registration upon arrival if delegates have not registered online before 25 September 2019.

### Cancellation regulations

The cancellation fee is 10 % of the total amount due until 6 September 2019; 50% of the total amount until 25 September 2019; 100 % thereafter. Cancellation must be submitted in writing by email to [office@ehfg.org](mailto:office@ehfg.org) or by fax to +43 6432 33 93 271.

### Accommodation

Hotel accommodation is subject to availability and will be allocated on a first come, first served basis. Participants can book their accommodation during the online registration process. Rates indicated are per room and night in Euro and include breakfast, conference reception/dinner, shuttle service from/to airport Salzburg (depending on your selected category) and Austrian VAT. All rates are subject to change. Should the selected hotels be sold out, the EHFG reserves the right to book a hotel in a similar category and charge the corresponding amount due. The EHFG cannot be made liable for quality differences in hotels of the same category.

### Hotel changes and cancellations

All hotel changes and cancellations must be sent to the EHFG in writing to: [office@ehfg.org](mailto:office@ehfg.org). Please note that the selected hotels will not accept any changes or cancellations directly. The EHFG will charge 50 % for cancellations after 6 September 2019.

No refund will be made to "no-shows" (registered participants who do not attend the conference but fail to inform the organisers).

### Refund

Refund requests will be processed after the EHFG 2019 only. They are requested to be in writing and sent to the EHFG office by email no later than 1 December 2019. No refund request will be processed after this date.

### Availability

Please note that the capacity is limited and that registration is only accepted based on the overall availability. Access to specific sessions cannot be guaranteed. If the maximum number of delegates has been reached, the conference organisers reserve the right to refuse access.

### Language

The official conference language at the EHFG is English.

### Modification of the programme

The EHFG organisers reserve the right to modify the programme and the location of sessions after publication.

### **No smoking**

The EHFG is a no-smoking-event. It is therefore forbidden to smoke at any of the conference locations.

### **Letter of invitation**

To receive a letter of invitation by the EHFG the participant must first register and submit payment in full. The letter of invitation does not financially obligate the EHFG organisers in any way. All expenses incurred in relation to the EHFG 2019 are the sole responsibility of the participant.

### **Visa requirements**

It is the sole responsibility of the participant to fulfil his/her visa requirements. Attendees should contact the nearest embassy or consulate to determine the appropriate timing of their visa applications. The EHFG organisers will not contact embassies or consulates on behalf of visa applicants.

### **Certificate of attendance**

A certificate of attendance for registered participants can be issued at the end of the event in the conference venue.

### **Data protection and sharing of contact details**

The acquisition, handling and the utilisation of all personal registration data is executed within the guidelines of the Austrian data protection regulations.

The EHFG will collect and store all data for the preparation and execution of the conference. The participants' names, titles, affiliations and countries will be printed on a participants' list to be distributed at the conference. The delegates will be asked to tick a box for their consent to be included. Furthermore, the EHFG will use the contact data and supply delegates with information around the EHFG and EHFG-coorganised events. The delegates will be asked to tick a box for their consent to be informed by email.

Only authorised employees are permitted to access personal information for performing their duties in respect of our services. Our server and network are protected by firewalls against unauthorised access and we have intrusion detection systems that monitor and detect unauthorised attempts to access or misuse our servers.

### **Liability**

The organiser shall be held liable in the framework of a duty of care as a respectable businessman according to statutory provisions. The liability of the EHFG – for whatever legal reason – shall be limited to intent and gross negligence. The attendee shall take part at the conference at his/her own risk. Oral agreements shall not be binding if these have not been confirmed in writing by the EHFG.

### **Cancellation of the EHFG 2019**

In the event that the EHFG 2019 cannot be held or is postponed due to events beyond the control of the organiser (force majeure) or due to events which are not attributable to wrongful intent or gross negligence of the organisers, they cannot be held liable by attendees for any damages, costs or losses incurred such as transportation costs, accommodation costs, financial losses, etc.

Under these circumstances, the EHFG reserves the right to either retain the entire registration fee and to use it for a future conference or to reimburse the attendee after deducting costs already incurred for the organisation of the EHFG and which could not be recovered from third parties.

### **Place of jurisdiction**

In the event of legal dispute arising from this agreement or in respect of the same, the partners to this agreement shall be subject exclusively to the law and jurisdiction of the local court competent to make judgement in such matters where the association is registered in Bad Hofgastein and shall refrain from seeking any other place of jurisdiction. The present agreement shall be governed by Austrian law, without regard to conflicts of law provisions (e.g. the Austrian IPRG or the "UN-Kaufrecht").