

General Terms & Conditions – European Health Forum Gastein

Organiser

The European Health Forum Gastein, Tauernplatz 1, 5630 Bad Hofgastein, Austria is the organiser of the conference European Health Forum Gastein (EHFG) 2024, which will be held from 24 - 27 September 2024 in Bad Hofgastein, Austria. The organiser is responsible for registration services and is hereafter referred to as the EHFG. These General Terms and Conditions are valid for each delegate registered for the European Health Forum Gastein 2024. This includes additional accompanying persons registered for evening events.

Registration

The registration deadlines are as follows:

- Onsite registration closing date: 21 September 2024, 24.00 CET

The conference registration fee is based on the submission date of the online registration form and the deadline mentioned above. Your online registration is complete once the registration details have been submitted. Please note that your enrolment is binding once you have submitted your registration details, where from you are obliged to pay the respective fees.

CONFERENCE FEES for Onsite Registration

- standard fees: Euro 1950
- public sector (employees of ministries, local governments, European Parliament): Euro 700
- civil society & academia (representatives of NGOs and full-time staff of universities): Euro 500

The above-mentioned registration fees include admission to the programme for the full duration of the EHFG 2024, conference materials, coffee breaks and lunches at the conference venues and excursion programme events, dinners, and Salzburg airport and Bad Hofgastein station shuttles.

To be able to register as a full-time university or non-governmental-organisation (NGO) staff member you must submit a signed confirmation letter on the university's or organisation's letterhead at the time of registration. Once the EHFG has received and confirmed your affiliation, you will be able to commence with the registration payment.

Registration for the majority of media representatives is free of conference fee. Please note that the number of media representatives is limited and requires pre-registration. To register as a media representative, please contact the EHFG press office: press@ehfg.org

Confirmation of registration

A registration confirmation/invoice will be sent by email after the completion of the registration process and in the case of onsite registration, related payment. Attendees must present this confirmation/invoice at the registration counter in Gastein as proof of their registration.

Methods of payment

Payment is required at the time of registration. It will be made in Euro only, using one of the following methods:

1. credit card (Visa, Mastercard, American Express) via PayPal during the online registration process
2. bank transfer – payment in Euros must be made within 14 days, or latest, by 20 September 2024, to:

European Health Forum Gastein
Salzburger Sparkasse, Bad Hofgastein
Account number:
IBAN: AT 15 2040 4002 0022 2240; BIC: SBGSAT2S

3. By credit card or in cash during the onsite registration, upon arrival, if delegates have not registered online before 22 September 2024.

Cancellation regulations

The cancellation fee is 10 % of the total amount due until 6 September 2024; 50% of the total amount until 20 September 2024; 100 % thereafter. Cancellation must be submitted in writing by email to office@ehfg.org.

Accommodation

Hotel accommodation will be booked directly by the registered participants using a provided link on the website.

Refund

Refund requests will only be processed after the EHFG 2024. They are requested to be in writing and sent to office@ehfg.org no later than 1 December 2024. No refund request will be processed after this date.

Availability

Please note that the capacity is limited, and that registration is only accepted based on the overall availability. Access to specific sessions cannot be guaranteed. If the maximum number of delegates has been reached, the conference organisers reserve the right to refuse access.

Language

The official conference language at the EHFG is English.

Modification of the programme

The EHFG organisers reserve the right to modify the programme and the location of sessions after publication.

No smoking

The EHFG is a non-smoking event. It is therefore forbidden to smoke at any of the conference locations.

Letter of invitation

To receive a letter of invitation by the EHFG the participant must first register and submit payment in full. The letter of invitation does not financially obligate the EHFG organisers in anyway. All expenses incurred in relation to the EHFG 2024 are the sole responsibility of the participant.

Visa requirements

It is the sole responsibility of the participant to fulfil his/her visa requirements. Attendees should contact their nearest embassy or consulate to determine the appropriate timing of their visa applications. The EHFG organisers will not contact embassies or consulates on behalf of visa applicants.

Certificate of attendance

A certificate of attendance for registered participants can be issued after the conference. Please contact the EHFG team under office@ehfg.org

Data protection and sharing of contact details

The acquisition, handling and the utilisation of all personal registration data is executed within the guidelines of the Austrian data protection regulations.

The EHFG will collect and store all data for the preparation and execution of the conference. The participants' names, titles, affiliations and countries will be provided on request to partners. Furthermore, the EHFG will use the contact data and supply delegates with information around the EHFG and EHFG co-organised events. The delegates will be asked to tick a box for their consent to be included. Please also be aware that by booking you agree that personal data needed for all of your bookings will be forwarded to the co-working companies such as the shuttle company or streaming service provider.

Only authorised EHFG employees are permitted to access personal information for performing their duties in respect of our services. Our server and network have intrusion detection systems and protected by firewalls against unauthorised access.

Liability

The organiser shall be held liable in the framework of a duty of care as a respectable businessman according to statutory provisions. The liability of the EHFG – for whatever legal reason – shall be limited to intent and gross negligence. The attendee shall take part in the conference at his/her own risk. Oral agreements shall not be binding if these have not been confirmed in writing by the EHFG.

Cancellation of the EHFG 2024

In the event that the EHFG 2024 cannot be held or is postponed due to events beyond the control of the organiser (force majeure), or due to events which are not attributable to wrongful intent or gross negligence of the organisers, they cannot be held liable by attendees for any damages, costs or losses incurred such as transportation costs, accommodation costs, financial losses, etc.

Under these circumstances, the EHFG reserves the right to either retain the entire registration fee and to use it for a future conference, or, to reimburse the attendee after the deduction of costs already incurred for the organisation of the EHFG 2024 and which could not be recovered from third parties.

Place of jurisdiction

In the event of any legal dispute arising from this agreement the partners relevant to this agreement shall be subject exclusively to the law and jurisdiction of the local court competent to make judgement in such matters where the association is registered, in Bad Hofgastein, and shall refrain from seeking any other place of jurisdiction. The present agreement shall be governed by Austrian law, without regard to conflicts of law provisions (e.g. the Austrian IPRG or the "UN-Kaufrecht").