Power to the people: Re-imagining health systems with people at their centre

Organised by DG RTD, European Commission
ONLINE INTERACTION TOOL

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What is ... people centred care?

An approach to care that consciously adopts individuals’, carers’, families’ and communities’ perspectives as participants in, and beneficiaries of, trusted health systems that are organized around the comprehensive needs of people rather than individual diseases, and respects social preferences. It requires that patients have the education and support they need to make decisions and participate in their own care and that carers are able to attain maximal function within a supportive working environment.

People-centred care is broader than patient and person-centred care, encompassing not only clinical encounters, but also including attention to the health of people in their communities and their crucial role in shaping health policy and health services.
Six domains of people centered care

Modified framework of WHO (2009)
People

- Ricardo Baptista: Role of government
- Henry Ashworth: Nudges, health literacy, healthy choices
- Thomas Allvin: How Pharma can contribute
- Andrea Feigl: Reducing waste – releasing resources
- Axel Kaehne: Service integration and management
- Rachel Halford: Patient expectations
- Governance
- Information
- Financing
- Medicine and technologies
- Integrated Care
- Patient perspective/Service Delivery
Discussion

1) Within your domain,
   a. What defines a fully people centered health system?
   b. What is it not? i.e. fully personalized healthcare services for each patient, complete reliance on Dr. Google, everyone ‘flying business class’, etc.

2) What are the current challenges in achieving people centered care in your domain?

3) What are the three next steps (thinking at the systems level) in your respective domain towards achieving a people centered system?