

INCLUSION AND ACCESSIBILITY

One in four adults in the European Union live with some form of disability. At the <u>European Health Forum Gastein</u> (EHFG), we are committed to fostering diversity, inclusion, and accessibility. We continually strive to improve our practices so that everyone feels welcome, supported, and able to fully engage with our event – whether on-site or online.

COMING TO GASTEIN

Our conference venues are wheelchair accessible, including restroom facilities. The locations are just a five-minute walk apart, with a slight incline between them. A public disabled parking bay is available near the conference entrance. Both venues are equipped with inductive hearing loops, and assistant dogs are warmly welcomed.

Accessible accommodation is available nearby. Despite its mountainous setting, Gastein offers ways to experience nature accessibly including a wheelchair-friendly gondola and the Alpen Therme spa.

If you have specific accessibility needs or require assistance on-site, we are happy to help - please don't hesitate to get in touch in advance.

PARTICIPATING ONLINE

Online participation is free of charge. Sessions are live-streamed with closed captions available, and recordings are uploaded to the <u>EHFG YouTube channel</u> for flexible, ondemand viewing.

We use participation tools during the event and provide information about them at least 24 hours in advance to allow time for familiarisation. If you require support to access the online platform, <u>let us know</u> - our team is here to support your experience.

Our phone number and email address are listed on <u>our website</u> to accommodate different communication preferences.

We recognise that inclusion and accessibility can always be improved, and we welcome feedback to help us better meet the needs of all participants. If there is something we can do to improve your EHFG experience, please <u>let us know</u>.

