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Santos Quintano, Ancel·la
The European Consumer Organisation (BEUC)



Ancel·la Santos is Senior Health Policy Officer at the European Consumer Organisation (BEUC), which brings together 45 consumer organisations from 31 countries. She follows closely EU pharmaceutical policy and defends consumer interests in this area.

Before joining BEUC in May 2019, Ancel·la served as Senior Policy Advisor for Health Action International. In total, she has ten years' experience representing the positions of non-profit umbrella organisations before the EU institutions and at the European Medicines Agency's Patients' and Consumers' Working Party. From 2011-2013 Ancel·la worked at the Siemens AG Representation Office in Brussels, in the healthcare sector.

She holds a Bachelor's degree in Political Sciences and Public Administration, a Master of Science in International and European Politics, and a Master in Journalism.