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Kaisa Immonen (MA) is Director of Policy at the European Patients' Forum (EPF). She has a Master's degree in International Relations (UK and Finland). She is responsible for the overall lead of EPF's policy and advocacy work at EU level, strategic planning, policy analysis, and building positive relationships with EU institutions, international organisations such as the OECD, WHO and CIOMS, and stakeholders. She leads EPF's work on patient empowerment and involvement, safety and quality of care and health literacy. She is currently a member of the European Medicines Agency's Patients and Consumers Working Party, which she co-chaired in 2016-18, and a member of the BMJ Patient Panel and the ICHOM working group on general adult health core outcomes set (personal capacity). Before joining EPF in 2010 she worked in EU health policy, advocacy and external communications roles in both the private and non-profit sectors.