

West, Michael

The King's Fund, London



Michael WestCBE is Senior Visiting Fellow at The King's Fund, London and Professor of Organisational Psychology at Lancaster University, Visiting Professor at University College, Dublin, and Emeritus Professor at Aston University, where he was formerly Executive Dean of Aston Business School.

He graduated from the University of Wales in 1973 and was awarded a PhD in 1977 for research on the psychology of meditation. He has authored, edited and co-edited 20 books and has published more than 200 articles in scientific and practitioner publications on teamwork, innovation, leadership, and culture, particularly in healthcare. He is a Fellow of the British Psychological Society, the American Psychological Association (APA), the Academy of Social Sciences and the International Association of Applied Psychologists. He is an Honorary Fellow of the Royal College of Physicians and Surgeons of Glasgow and an Honorary Fellow of Royal College of Surgeons of Ireland, Faculty of Nursing and Midwifery. He is a member of the Advisory Council of The Global Compassion Coalition

He assisted in developing the national People Plan for the National Health Service in England focused on compassionate and inclusive leadership and in Northern Ireland in developing the Collective and Compassionate Leadership Strategy for Health and Social Care (2017). He also led the NHS National Staff Survey development and initial implementation. He is supporting Health Education and Improvement Wales to develop the national health and care compassionate leadership strategy for health and social care. He co-chaired with Dame Denise Coia, the two-year inquiry on behalf of the UK General Medical Council into the mental health and well-being of doctors [Caring for Doctors, Caring for Patients \(2019\)](#). He led the review for The King's Fund (commissioned by the RCN Foundation) into the mental health and well-being of nurses and midwives across the UK, [The Courage of Compassion: Supporting Nurses and Midwives to Deliver High Quality Care \(2020\)](#). His latest book (2021) is [Compassionate leadership: Sustaining wisdom, humanity and presence in health and social care](#) (London: Swirling Leaf Press). He supports many health care and

other public sector organisations internationally to develop compassionate, high quality care cultures.

He was appointed a CBE in the Queen's Birthday Honours List 2020 for services to compassion and innovation in healthcare.